



# LSU

INFORMATION  
TECHNOLOGY  
SERVICES

## Common questions students ask about clickers...

**Q:** When and how do I register my clicker?

**A:** The registrations are cleared at the end of fall, spring, and summer semesters. So, a clicker needs to be registered each semester it is used. To register a clicker,

1. Log onto PAWS.
2. Click **Student Services** located on the PAWS desktop to the left.
3. Under Student Services, click **SRS Keypad Registration**.
4. With **LSU** selected as the campus, click **Continue**.
5. Type the 6 character ID on the back of the clicker under the barcode in the box provided. (See picture to the far right.)
6. Click the **Add** button ONCE; wait for a confirmation message.  
Note: "0" is the number zero; there is no letter "o" in the code.

**Q:** What if my clicker is already registered?

**A:** Please contact the ITS Help Desk (578-3375 or email [helpdesk@lsu.edu](mailto:helpdesk@lsu.edu)). Be sure to provide

1. Your clicker ID.
2. The error message you received when trying to register the clicker.
3. The name of the course and instructor in which you will be using the clicker.

**Q:** How do I set the channel?

**A:** To set the channel,

1. Check with your instructor to determine the channel number being used in your classroom.
2. On your clicker, locate the button in the lower left corner that says "Go" or "Ch" (for channel).
3. Press the buttons in the following sequence: "Go" → Channel Number → "Go" or "Ch" → Channel Number → "Ch." At the end, a green light glows for a few seconds to indicate that the channel entry was successful.



Device ID is on back.

### Turning Technologies Clicker Model: RCRF

**Q:** How do I change or delete my clicker registration?

**A:** The **Change** button can be used to change your clicker ID if you, for example, typed it incorrectly or decided to use a different clicker.

1. Make the change in the ID typed in the box.
2. Click the **Change** button and wait for a confirmation message that the change was successful.

The **Delete** button can be used to delete a clicker registration. If you no longer plan to use a clicker this semester, and you want to lend/sell your device to a fellow student,

1. Click **Delete** to delete your current registration and wait for a confirmation message.
2. Now, the new user will be able to log into PAWS to register the device in his/her name.

### For additional help...

Email: [helpdesk@lsu.edu](mailto:helpdesk@lsu.edu)

Phone: (225) 578-3375

Drop by: ITS Help Desk in  
141 Middleton Library or in  
Frey Computing Services

# FTC

FACULTY TECHNOLOGY CENTER